



D.I.Y. TILES PTY. LTD

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PRODUCT WARRANTY

Woodland, Oak, Starbucks Luxury Vinyl Plank

Prior to installation the product must be fully inspected for colour variation and visible defects. No claim will be recognised for faulty material after installation. All products must be installed according to our installation guide and using a high quality hard set adhesive @www.diytiles.com.au

20 Year Residential Warranty

Diy Tiles warrants that Woodland, Oak and Starbucks ranges will be from the date of installation

- Free from defects for the above stated warranty period
- Impervious to 'wear through' when installed and maintained accordingly to instructions and subject to normal residential wear and tear
- Stain resistant to most household chemicals.

10 Year Commercial Warranty

Diy Tiles warrants that Woodland, Oak and Starbucks ranges will be from the date of installation

- Free from defects for the above stated warranty period
- Impervious to 'wear through' when installed and maintained accordingly to instructions and subject to normal residential wear and tear
- Stain resistant to most household chemicals.

Warranty Claims

- All claims must be made through the original place of purchase
- Warranty applies to original purchaser only
- Claimant must supply proof of purchase
- Claims for wear must show a minimum 25mm diameter wear
- Guarantee is pro rated based on amount of time on the floor.

Excluded from Warranty

- Fading or discolouration from direct sunlight
- Damages through incorrect installation care and maintenance
- Water damage, insect infestation, man-made or natural disaster, stains or mechanical damages to the surface caused by incorrect treatment, use or storage ie: high heeled shoes, heavy furniture, unprotected chair legs, excessive sand and or other abrasives, stones, pets
- Colour changes and variations from ageing of the floor and climatic changes
- Full warranty is void if product is repaired after installation
- Any associated cost such as rectification, removal of fixtures or furniture, painting, accommodation, loss of time and incidental costs
- Stains or reduction in gloss level due to exterior applications.